Suggested Browser Settings

KnowledgeTrak v2013 supports the following web browsers on selected computer platforms. To insure proper operation of the KnowledgeTrak application on these browsers we have provided recommended settings for each.

Internet Explorer 9  Firefox  Safari
Internet Explorer 8  Chrome

Internet Explorer 9
Supported on Windows 7® PCs

Recommended Settings

- Internet Options:
  - Security
    - Initialize and script ActiveX controls not marked as safe for scripting
      - Enable (to allow full screen capabilities)
    - Scripting | Active Scripting
      - Enabled
  - Tools
    - Pop-up Blocker
      - Disable pop-ups or add the KnowledgeTrak URL to the allowed pop-up list.
  - Print Preview
    - Page Setup
      - Print Background Colors and Images
        - Enable to allow green-bar printing on reports
**Internet Explorer 8**  
*Supported on Windows XP® PCs*

**Recommended Settings**

- Internet Options:
  - Security
    - Initialize and script ActiveX controls not marked as safe for scripting
      - Enable (to allow full screen capabilities)
    - Scripting | Active Scripting
      - Enabled
  - Tools
    - Pop-up Blocker
      - Disable pop-ups or add the KnowledgeTrak URL to the allowed pop-up list.
  - Print Preview
    - Page Setup
      - Print Background Colors and Images
        - Enable to allow green-bar printing on reports

**Firefox**  
*Supported on Windows 7® PCs*

**Recommended Settings**

- Tools
  - Pop-up Blocker
    - Disable pop-ups or add the KnowledgeTrak URL to the allowed pop-up list.

**Chrome**  
*Supported on Android tablets*

**Recommended Settings**

- Tools
  - Pop-up Blocker
    - Disable pop-ups or add the KnowledgeTrak URL to the allowed pop-up list.
Safari
Supported on Apple Notebooks and iPads

Recommended Settings

- Tools
  - Pop-up Blocker
    - Disable pop-ups or add the KnowledgeTrak URL to the allowed pop-up list.